

Thank you for registering for the upcoming SCV-CAMFT webinar, "Couples Therapy 2020: When Old Problems Require New Solutions" with Dr. Marty Klein on May 29th and 30th.

My name is Aviva Lev-David and I am helping the SCV team with tech support for the upcoming webinar. If this is your first Zoom webinar experience or if you want to make sure you know how to join a Zoom webinar, following are some basic guidelines to help you.

### **How to join a Zoom webinar?**

- You will need an internet-connected computer, laptop, tablet or smartphone
- **You will need your personal link to enter the webinar** received in a confirmation email. On the morning of the webinar, you will receive an email reminder with your link as well. You can click on the link in either email to join the webinar.
- If this is your first Zoom webinar, you may be prompted to **download the software** to run the webinar. I recommend you download the software at least a day before the webinar. Click on this link to download the software <https://zoom.us/download> For a brief YouTube tutorial on the download process go to <https://www.youtube.com/watch?v=UAa3MADuvsg>
- I would highly recommend that if you are new to Zoom, at least a day before the webinar, **try clicking on your webinar link** as if you wanted to enter the webinar. What you should see is a page that reads: "Waiting for the host to start this webinar" as well as the title of the webinar: Couples Therapy 2020 etc. If you are unable to access this page or do not see this information on the page, please contact me.
- Reminder: The webinar will open 15 minutes prior to start time.

During the webinar you will have the option to use the **chat box** to communicate tech issues and the **Q&A box** to ask any content questions about Dr. Klein's presentation. I will review both of these functions at the beginning of the webinar to make sure you know how to use them.

**Important:** If you find yourself having some technical issues and unable to join the webinar on the 29th or on the 30th, please text me at [415-747-9901](tel:415-747-9901) or email me at [aviva@zurinstitute.com](mailto:aviva@zurinstitute.com). Please note that I will only be able to respond to technical questions related to the webinar.

Best wishes,

Aviva

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